

WHAT'S INCLUDED



DESKTOPS

TETHERVIEW MONTHLY

RAM for Virtual Desktops	Included
CPU for Virtual Desktops	Included
Disk Space Per Virtual Desktop (Up to 80GB)	Included
Flat Price Per Desktop	Monthly

SERVERS

Price Per Virtual Server	Included
RAM for Virtual Servers	Included
CPU for Virtual Servers	Included
Flat Price Per GB	Monthly

SERVICES INCLUDED FOR BOTH DESKTOPS AND SERVERS

Anti-Malware Software	Included
Full Hardware Redundancy	Included
Full Data Redundancy	Included
15 Snapshots Retained of Servers	Included
5 Snapshots Retained of Desktops	
Offline Encrypted Backup Real Time File Level	Included
Real-time Replication to secondary datacenter	Included
Business Continuity Disaster Recovery	Included
Setup & Implementation	Included
Data Migration	Included
Firewall Configuration & Management @ Datacenter	Included
VPN Configurations	Included
Virutalization/Hypervisor Software and Management	Included
Remote Connectivity	Included
Full Mobile Application	Included
PCOIP Connection Protocol	Included
RDP Connection Protocol	Included
Browser Connection Protocol	Included

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SERVICES INCLUDED FOR BOTH DESKTOPS AND SERVERS

Operating System Licensing	
<i>Patching & Maintenance</i>	Included
<i>Group Policy Management</i>	Included
<i>Active Directory Management</i>	Included
SSAE 16 Compliant Data Centers	Included
SOC Audit Report for TetherView Solution	Included
Compliance/Security Assurance	Included
Monthly Customized Compliance Report	Included
RMM Tool (Management and Monitoring tool)	Included
Single Pane of Glass Dashboard for all VMs	Included
Custom Implementation Plan	Included
Migrate Existing Data	Included
End User Technician Training	Included
Multi-Factor Authentication	Included
GeoFencing	Included
100% Datacenter Uptime Guarantee	Included
US Based Support Team	Included
Flat Pricing	Included
No Setup or Implementation Fee	Included
Performance Guarantee (No Charge for CPU or RAM)	Included
Billing Does not Commence Until User Acceptance	Included

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