

WHAT'S INCLUDED



TetherView builds a private custom cloud for each client that includes a private network, custom URL, virtual machines, active directory, firewall, dedicated IP addresses, and multiple security tools. Each environment is custom built with dedicated resources to meet industry demands and address any computing requirements.

TetherView offers a unique pricing model that allows companies to better understand and manage technology costs. TetherView only bills for the following:

- Number of users
- Storage footprint

Virtual Desktops

Virtual desktops are managed and configured using VMware software. TetherView can provide both persistent and non-persistent desktops. Each desktop is provided with dedicated resources. Virtual GPUs are available for high-performance and graphics users.

Virtual Servers

TetherView provides custom virtual servers dedicated for each client and purpose. TetherView Virtual Servers operate on Solid State Hybrid SAN technology and are built on Windows or Linux operating systems.

TetherView Sync

TetherView Sync is a file sharing utility that allows companies to share files safely, maintaining complete control of shared data with a high level of accountability. TetherView Sync provides a workspace within each customer's secure Private Cloud that can be shared as an attached drive or as a link by a user's inside or outside of the Private Cloud. Users outside your network can access files and folders by using a link. Files remain at the same level of compliance, encryption, data policy enforcement, and audit traceability. TetherView Sync also provides a data drop only function, where guests can upload files.

TetherView Live

TetherView Live is a collaboration tool that allows for collaborative editing of documents within the TetherView Sync environment. Multiple users can edit text, documents, spreadsheets, and presentations at the same time. It is an excellent solution for enterprises that need a powerful office suite that protects their privacy and allows them to keep full control of their sensitive corporate data.

Anti-Malware Software

TetherView provides anti-malware and anti-virus software for each virtual desktop and virtual server. Additionally, TetherView provides network-based anti-malware software.

Security

TetherView operates a Security Operations Center that monitors alerts generated from multiple monitoring and anti-malware tools.

Firewalls

Custom enterprise-grade firewalls are installed with each cloud environment.

Geo-Fencing

Geo-Fencing is a virtual perimeter for a real-world geographic area. Each geo-fence is dynamically generated—as in a radius around a point location, or a predefined set of boundaries determined by each customer. This distribution of data creates two major issues for business. The first is regulatory and compliance issues with data flowing across borders. The second is the legal impact of metadata existing in multiple localities. Geo-Fencing allows TetherView customers to set boundaries around access to data based on regulations for their industry.

TetherView Multifactor Authentication

TetherView MFA is a Multifactor Authentication Process (MFA) that is fully integrated into the TetherView cloud solution. In simple terms, MFA adds an extra layer of security to every online platform you access. Using MFA helps restrict unauthorized access through the combination of three or more authentication factors: Something you know, something you have, and something else (location, time, context, or biometrics). MFA gives end users the needed security while working off-premise.

Data Encryption

All data is encrypted at rest and in transit using military-grade encryption algorithms.

Full Hardware Redundancy

Tether operates at N+1 or greater with regards to the redundancy of its hardware, data centers, power, and internet.

Full Data Redundancy

TetherView provides a highly mature and sophisticated solution for data backups and redundancy that is comprised of four (4) main parts:

- 15 Snapshots are retained and included for all Virtual Servers. Snapshots by default are taken via three separate rules and intervals daily, weekly and monthly.
- 5 Snapshots are retained and included for all Virtual Desktops. Snapshots by default are taken via three separate rules and intervals daily, weekly and monthly.
- Offline Encrypted Backup. File Backups are provided which are performed in real time as files are saved
- All data is replicated to a secondary datacenter.

Business Continuity and Disaster Recovery

TetherView's business continuity and disaster recovery solution are engrained as part of the solution due to our built-in redundancy and the ability for users to access their environment from any device or location. Clients are not dependent on any specific location, device or internet.

HOW WE DO IT

Setup and Implementation

TetherView customizes the architecture for each Client's environment. TetherView does not charge a setup or implementation fee.

Data Migration

TetherView assists with designing a data migration plan for each client. Data migration can occur via a physical device, over the internet or both. The migration plan will vary based on the amount of data, the speed of the internet available at the client's site, the quality of the client's existing hardware and timing.

Firewall Configuration and Management

TetherView provides a dedicated firewall instance for each client that is fully customized and managed including VPN's, URL filtering and port availability.

Operating Systems Licensing

TetherView provides operating system licensing for all hosted virtual machines. Patching of the virtual machines can be performed by TetherView or the client depending on the client's preference.

SSAE 16 Compliant Datacenters

TetherView operates from two datacenters (NJ and California). Both datacenters are certified as SSAE 16 Tier III.

Remote Connectivity

The TetherView environment is accessible via several different methods (PCoIP, RDP, Web Browser or mobile application), making the environment available from all major computers, mobile devices or tablets.

Monthly Compliance Report

Upon request, TetherView provides monthly reports that are aligned with the controls and standards defined by specific regulatory bodies such as the Health Information Technology for Economic and Clinical Health (HITECH) Act. This service is provided without any additional charge.

Remote Monitoring and Management Tool

TetherView provides clients with a Remote Monitoring and Management (RMM) portal that provides a detailed view of each environment and virtual machine. Via the RMM portal clients can establish customized reporting/monitors, run reports, remote control of each virtual machine and install patches or applications.

Learn more about **TetherView Private Clouds**

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