

WHAT'S INCLUDED



TetherView

DESKTOPS

TETHERVIEW MONTHLY

Flat Price Per Desktop (Concurrent User Pricing Available)	Monthly
RAM for Virtual Desktops	Included
CPU for Virtual Desktops	Included
Disk Space Per Virtual Desktop (Up to 80GB)	Included

SERVERS

Flat Price Per GB of Production Data Footprint	Monthly
Price Per Virtual Server	Included
RAM for Virtual Servers	Included
CPU for Virtual Servers	Included

IMPLEMENTATION

No risk Contract	Included
Custom Implementation Plan	Included
Migrate Existing Data	Included
Setup & Implementation	Included

SECURITY

Advanced Anti-Malware Protection (Network, Applications, Files)	Included
Segregated Firewall for Each Client	Included
VPN Configurations	Included
Threat Intelligence and Monitoring	Included
24 X 7 Security Operations Center	Included
Multi-Factor Authentication	Included
Geo-Fencing	Included

COMPLIANCE

SSAE 16 Compliant Data Centers	Included
SOC Audit Report for TetherView Solution	Included
Compliance/Security Assurance	Included
Monthly Customized Compliance Report	Included
RMM Tool (Management and Monitoring tool)	Included
Single Pane of Glass Dashboard for all VMs	Included

WHAT'S INCLUDED



OPERATING SYSTEM

Operating System Licensing	Included
Patching & Maintenance	Included
Group Policy Management	Included
Active Directory Management	Included

BACKUP & CONTINUITY

BUSINESS CONTINUITY NOT DISASTER RECOVERY	Included
Data Migration	Included
Full Hardware Redundancy	Included
Full Data Redundancy	Included
15 Snapshots Retained of Servers	Included
5 Snapshots Retained of Desktops	Included
Data Encrypted at Rest and in Transit	Included
Offline Encrypted Backup Real-time File Level	Included
Real-time Replication to Secondary Datacenter	Included
Virtualization/Hypervisor Software and Management	Included

ACCESS

Remote Connectivity	Included
Full Mobile Application	Included
PCoIP Connection Protocol	Included
RDP Connection Protocol	Included
Browser Connection Protocol	Included
USB, Scanner and Printer Redirection	Included

TRAINING & SUPPORT

End User & IT Technician Training	Included
US Based Support Team	Included

COLLABORATION

Sync by TetherView - File Sharing/Collaboration Utility	Included
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INVESTMENT

White Glove Service	Included
No Setup or Implementation	Included
Performance Guarantee (No Charge for CPU, RAM or Bandwidth)	Included
Billing Does Not Commence Until User Acceptance	Included